SUHAIL RATHER

(Senior Network Support Engineer)

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EXPERIENCE

SonicWall — *Technical Support Engineer II*
February 2021 – Present
- Started working as a GTE in February 2022 and now working as a Senior Technical Support Engineer for NSa, Switch, AP, Virtual Firewall Product lines
- Promoted to FTE in August 2021
- Awarded for 'Outstanding Performance Q3 FY22'
- Handling Escalations
- Understanding and practical implementation of Networking protocols(TCP/IP,UDP, HTTP, SSL/TLS, SMTP, SSH,etc)
- IPSec VPN, SSLVPN, DHCP, DNS, Routing, NAT, VLAN etc
- Analytics and Troubleshooting
- Firewall and Security

Integer Telecom Services INC — *RAN Engineer*
January 2020 – December 2020
- Worked as a RAN Engineer for AT&T
- Was responsible for scripting Radios, BBUs, RETs
- Integration of 5G sectors
- Call and NEA test for new Sectors

PenTesting — *HackerOne*
- 2 years of experience in PenTesting(Hackerone)
- Experience in BurpSuite, Kali and other tools
- Understanding of XSS, CSRF, IDOR, RCE, BruteForce, Broken Access Control etc

Other — *Experience from self projects and work*
- Front end: HTML, CSS, JS, BootStrap
- Backend Programming: Python, #C,
- Internet of Things

EDUCATION

ITS Engineering College, Greater Noida — *B.Tech*
Electronics and Communication
August 2016 – September 2020
- CGPS 6.9/10
- Team Leader for Technical Project Team
- Winner of State-Level Robotic Competition
- Winner of Inter-College Drone Race Competition
- IoT Course from NPTEL
- Awarded for best Performer

SRM Welkin HSS, Sopore(J&K) — 12th
November 2014 – November 2015
- Studied Non–Medical with Computer Science

NISS, Baramulla(J&K) — 10th
November 2012 – November 2013

SKILLS
- Networking ★★★★★
- VPN(IPSec, SSL) ★★★★★
- PenTesting ★★★★☆
- BurpSuite ★★★★☆
- Python ★★★★☆
- HTML ★★★★☆
- CSS ★★★☆☆
- Java Script ★★★☆☆
- Kali ★★★★☆
- Bootstrap ★★☆☆☆
- PHP ★★☆☆☆
- Internet of Things ★★★☆☆
- Web Development ★★★☆☆
- Ubuntu OS ★★★★☆
- VS Code ★★★☆☆

AWARDS
- Awarded for 'Outstanding Performance Q3 FY22'
- Awarded for 'Escalation Hanlder FY23'
- First Prize in Circuit Designing from IIMT College
- First Prize in Robotics from Mangalmay college
- First Prize in Robotics from IILM college

CERTIFICATES
- Outstanding Performance Q3 FY22
- Escalation Handler June 2023
- Circuit Designing(Swalaksa)
- Design Fabrication(TT18)
- Robotics (Renaissance 19)
- Robotics (Technocalypse 2019)
- LabView (Winter Internship 2018)
- LabView Workshop(04-08-17)

LANGUAGES
- English
- Urdu
- Hindi